



# Abacus TravelSecure

## Integrating travel insurance with Passenger Name Records

Today's sophisticated and seasoned travellers automatically ask for travel insurance when they make travel plans. This could mean more paperwork for travel agents. Now, thanks to Abacus TravelSecure, you can process your travel insurance transactions electronically within the same Passenger Name Record (PNR). This makes it easier and convenient for agents to buy policies for their customers from various participating insurance companies.

Abacus is the first GDS in the Asia-Pacific to give its subscribers a travel insurance booking mask fully integrated within the PNR. This unique feature saves you time and paper otherwise spent on unnecessary and tedious duplication. You will now have more time to offer other value-added benefits to your customers, and be able to generate more commissions from travel insurance sales.

Abacus TravelSecure is a fully integrated travel insurance booking solution for travel agencies. It offers a seamless transfer of customer data record from front-office booking confirmation, through to back-office interface, supporting accounting lines, invoice and policy printouts.

### Key Benefits

#### **Enables you to book travel insurance easily**

Abacus TravelSecure enables you to book policies with travel insurance companies – within the same PNR as one of the travel components, and together with reservations for airlines, hotels or cars. This convenience streamlines your current workflow as you do not need to book travel insurance in a separate application.

#### **Improves efficiency**

Abacus TravelSecure is a fully integrated segment that directly transfers all the names you have selected to be insured, and their corresponding details, from the PNR to the booking mask. This feature ensures data accuracy. Plus, you do not need to spend time and effort on unnecessary duplication.

#### **Requires minimal training**

Once you have created a PNR, you only need to learn one simple command to access the host mask, then navigate through a few input screens to process your booking. Upon End Transaction, your request is sent directly to the relevant insurance company after which you will receive a confirmation, and can respond to your customers within minutes.

#### **Helps you provide better customer service**

Thanks to Abacus TravelSecure, you can now simplify your work and spend more time with your customers and better understand their needs.

## Call us now

To find out more, please contact your local Abacus National Marketing Company

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East Timor Tel: 62-21-2753 5399

Hong Kong Tel: 852-2960 8888

India Tel: 91-22-6650 4000

Indonesia Tel: 62-21-2753 5399

Kazakhstan Tel: 7-727-312 1717

Korea Tel: 82-2-2127 8900

Kyrgyzstan Tel: 7-727-312 1717

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Myanmar Tel: 95-1-661 728

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Pakistan Tel: 92-21-536 0961

Philippines Tel: 63-2-848 3890/3

Singapore Tel: 65-6324 2234

Sri Lanka Tel: 94-115-575 054

Taiwan Tel: 886-2-2751 6988

Tajikistan Tel: 7-727-312 1717

Thailand Tel: 66-2-684 1700

Vietnam Tel: 84-4-943 1975

## Requires minimal set-up resources

All you need are Abacus Whiz (Extended Character Set) workstations to access the Abacus TravelSecure host-based booking mask, and the authorisation by the participating insurance company to access its products. With that, you may start booking travel insurance immediately.

## Supports accounting lines with back-office interface and invoice/itinerary printout

Agencies can use accounting lines with back-office interface to capture insurance

transaction information. The itinerary printouts generated by Abacus TravelSecure detail all the necessary insurance coverage information your customers need to know.

## Helps you generate more commissions from travel insurance sales

Abacus TravelSecure is designed to help you book travel insurance easily, making the generation of commissions from travel insurance sales almost effortless.

```
ABACUS (40A)
1. 1000G/CK JONHAY MB
2. 1NS SG 01NOV J KR1 SINTPE HK1 1100A 32SP /DCSA*KRZM00 /E
/PT-ASUP/PA-TOTAL 65.00 PA 65.00 TAX 0.00/CF-30289219/S6-16385
3. CI 609Y 03NOV H TPENAG HK1 125P 310P /DCD1*#38EAL /E
4. CS 211V 03NOV J HRCSTH HK1 405P 740P /DCD2*H0DLT /E
TRT/TIME LIMIT
1. 1A017SEP/
PHONES
1. SINDR 809382902
2. SINDR8922
CUSTOMER NUMBER - 890232
PASSENGER DETAIL FIELD EXISTS - USE PD TO DISPLAY
TICKET RECORD - NOT PRICED
GENERAL FACTS
1. SSR NOTE TO ADV TKT HDR TO CK BY 25OCT OR SUBJECT TO CANCEL
2. SSR NOTE TO ADV TKT HDR TO CK BY 25OCT OR SUBJECT TO CANCEL
REMARKS
1. /55 HOLLAND ROAD
2. /02-18 PARK GARDEN
3. /SINGAPORE 3892902
4. 14N1.1PX-P/00-10NOV1975/BE-
5. 14N1.110-S89028309 +
```

Sample of an integrated PNR.

```
ABACUS (40A)
TRAVEL INSURANCE REQUEST
AIC ASSIST SINGAPORE
-----
PLACE AN X NEXT TO THE APPROPRIATE REQUEST TYPE
BOOK INSURANCE <X>
PREMIUM QUOTE <>
-----
INSURANCE PLAN TYPE <ASUP> AGENT ID <SN>
DEPARTURE CITY <SIN> < > CITY NAME < >
FURTHEST OUTWARD POINT <TPS> < >
DEPARTURE DATE <01NOV2003> 0000000000
LAST DAY COVERED <08NOV2003> 0000000000
DEPRESS ENTER TO CONTINUE
```

First booking screen: Policy Details Screen.

With simple entries, fully integrated features and instant confirmation, travel insurance booking has never been more convenient and efficient, giving you and your customers greater peace of mind.